



WHAT YOU NEED TO KNOW ABOUT TECHNOLOGY AND YOUR RESIDENCE HALL

MOST WVU RESIDENCE HALLS HAVE WIRELESS INTERNET CONNECTION ONLY.

The exception is College Park in Morgantown, where some wired connections are still available. Elsewhere, you **MUST** connect your laptops, desktops, tablets and phones to the **WVU**.

Encrypted network. It provides secure transmission of data and remembers your Login credentials as you move around the campuses.

(Note: WVU.Guest is intended for visitors; students will receive an error message.)

If you are bringing a desktop computer to campus, you will need a **5Ghz dual-band wireless card** to connect to **WVU.Encrypted**. For the best experience on laptops, you'll also want a 5 Ghz card. Any brand will work. Ethernet ports in rooms won't work.

Gaming consoles, Amazon Echo and Echo Dot, Apple TVs and other video streaming devices must connect to **WVU.Play**. Go to **mydevices.wvu.edu** and enter your Login credentials, then enter the MAC address of the device. For instructions, visit **wvu.teamdynamix.com/TDClient/KB/ArticleDetail?ID=6965**

(NOTE: Nintendo Switch WILL work on WVU's wireless network, but older Wii devices WON'T function.)

With **MyPrinting**, you can email or upload documents from anywhere on campus and retrieve them at many convenient locations. For more information visit **myprinting.wvu.edu**. **WVU does NOT allow personal wireless printers.** If you bring one, you must use a USB cable to connect.

LOGIN and TWO-FACTOR AUTHENTICATION

If you haven't already, you'll need to set up Duo two-factor authentication to log into most systems. **twofactor.wvu.edu**

If you forgot the password you set up when you first claimed your WVU Login account, you may need to go through the Claim Account process at **login.wvu.edu** before you can update it.

FREE STUFF!

If you haven't already, download Microsoft Office and Sophos Anti-Virus at **slic.wvu.edu**. We also offer MATLAB free of charge and discounts on many other products.

We'll be there for your big move Saturday, August 17 in Morgantown and Beckley, and Sunday, August 18 in Keyser.

For more information on student technology resources, visit it.wvu.edu/students.

For assistance, contact our Service Desk at (304) 293-4444 or [visit it.wvu.edu/help](http://it.wvu.edu/help).