

WHAT YOU NEED TO KNOW ABOUT TECHNOLOGY AND YOUR RESIDENCE HALL



MOST WVU RESIDENCE HALLS HAVE WIRELESS INTERNET ACCESS ONLY.

The exceptions are on the Keyser campus and at College Park in Morgantown, where some wired connections are still available. Elsewhere, you **MUST** connect your laptops, desktops, tablets and phones to the **WVU.Encrypted** network. It provides secure transmission of data and remembers your Login credentials as you move around the campuses.

NOTE: *WVU.Guest* is intended for visitors; students will see an error message.

If you are bringing a desktop computer to campus, you will need a **5 Ghz dual-band wireless card** to connect to **WVU.Encrypted**. For the best experience on laptops, you'll also want a 5 Ghz card. Any brand will work.

Gaming consoles, Amazon Echo and Echo Dot, Apple TVs and other video streaming devices must connect to **WVU.Play**. Go to <http://mydevices.wvu.edu> and enter your Login credentials, then enter the MAC address of the device. For instructions, [click here](#).

NOTE:

- *Nintendo Switch WILL work on WVU's wireless network, but older Wii devices WON'T function.*
- *Vizio TVs with SmartCast technology will not be able to connect to WVU.Play.*

With **MyPrinting**, you can email or upload documents from anywhere on campus and retrieve them at many convenient locations.

You do **NOT** need to bring a printer, and **WVU does NOT support the use of personal wireless printers**. If you bring one, you must use a USB cable to connect to your device.

Save money: Put free **Kaspersky Anti-Virus** on as many as three devices. Get discounted software at slic.wvu.edu, including deeply discounted **Adobe Creative Cloud** and free **MATLAB**. Install **Microsoft Office** on as many as five devices.

NOTE: *You'll have to add @mail.wvu.edu to your username to install and activate Microsoft Office. MIX addresses won't work.*

We'll be there for your big move Saturday, August 12 in Morgantown and Beckley, and Sunday August 13 in Keyser.

Look for Information Technology Services staff wearing this **Team Connect** T-shirt if you need help!



For more information on student technology resources, visit it.wvu.edu/students.

For assistance, contact our Service Desk at (304) 293-4444 or visit it.wvu.edu/help